



CLOUD
NETWORK AND DATA CENTER

CLOUDCENTER

madison's premier enterprise data center

enjoy technology :)

WELCOME TO 5NINES CLOUDCENTER

There's no better place to connect to the Cloud than at 5NINES. Located at Network222 in downtown Madison, our CloudCenter is an enterprise data center, boasting a fully redundant core network with multiple, diverse Gigabit connection paths to the Internet. With its expansive connectivity and processing power, our carrier-neutral facility is designed to take on your traditional data center needs as well as offer Cloud services for your entire infrastructure.

POWERED TO THE TEETH

Our CloudCenter sits in the best location, atop downtown Madison's dual-power grid. This redundant grid was constructed specifically to provide stable electrical service to state and federal government buildings. This sets the foundation for our 99.999% uptime guarantee, which is further backed by our UPS configuration and onsite diesel generator.

TALK ABOUT BEING CONNECTED!

5NINES CloudCenter network is built with mission-critical redundancy. Because of its unique physical location, we're able to connect our Cisco-powered network to multiple national backbones, blending the best paths available from each and assuring your connection is always up and running. As Madison's premier carrier-neutral Internet and Wide Area Network service provider, 5NINES gives you more carrier choices than any other provider in the Madison area—17+ and counting! This is why we're referred to as Madison's Telco Hotel.

DATA CENTER | CLOUD SERVICES

COLOCATION: Create your own private Clouds. Our CloudCenter is the perfect place to host your virtual servers for high-availability system needs. We offer private suite, cage, cabinet and rack solutions.

HOSTING: Our CloudCenter provides customers with the highest availability and performance available, offering web application hosting, email hosting, hosted VoIP and virtual private server platforms. 5NINES is proud to be partnered with VMware and Microsoft to provide the best virtualization technology available.

NETWORK SERVICES: 5NINES designs efficient, reliable and secure WAN/LAN networks tailored to fit your needs. If you have a mission-critical network that needs to be up and running 24x7, no exceptions, 5NINES network specialists can design a configuration that includes total service redundancy.

DATA BACKUP AND DISASTER RECOVERY: Your data and systems can be continuously backed up to our CloudCenter in Madison and our redundant data center in Milwaukee. 5NINES will work with you to customize our DataSafe Data Backup and Disaster Recovery solutions to suit your needs.

STORAGE: 5NINES CloudCenter is the ideal location for your redundant Storage Area Network (SAN) or Network Attached Storage (NAS) device. Whether you need secure data storage in a fault-tolerant SAN or guaranteed ability to recover mission-critical information to bring your systems back online, 5NINES can make it happen.

MANAGED SERVICES/MONITORING: 5NINES can manage and monitor your entire technology infrastructure. We evaluate your needs and then order, install, configure and maintain your systems. Our service includes proactive 24x7 monitoring, system upgrades and maximum network availability.

CLOUDCENTER SPECIFICATIONS

SITE

Name	Network222
Owner	The Fiore Companies
Size	2.0 Acres
Year Built	1975
Location	222 W. Washington Ave., Madison WI
Commercial Power	1.5 MVA, N+1, dual-diverse sub-station medium-voltage supply
Utility	Madison Gas & Electric
On-Site Office	200,000 square-feet of class-A office space

FACILITY

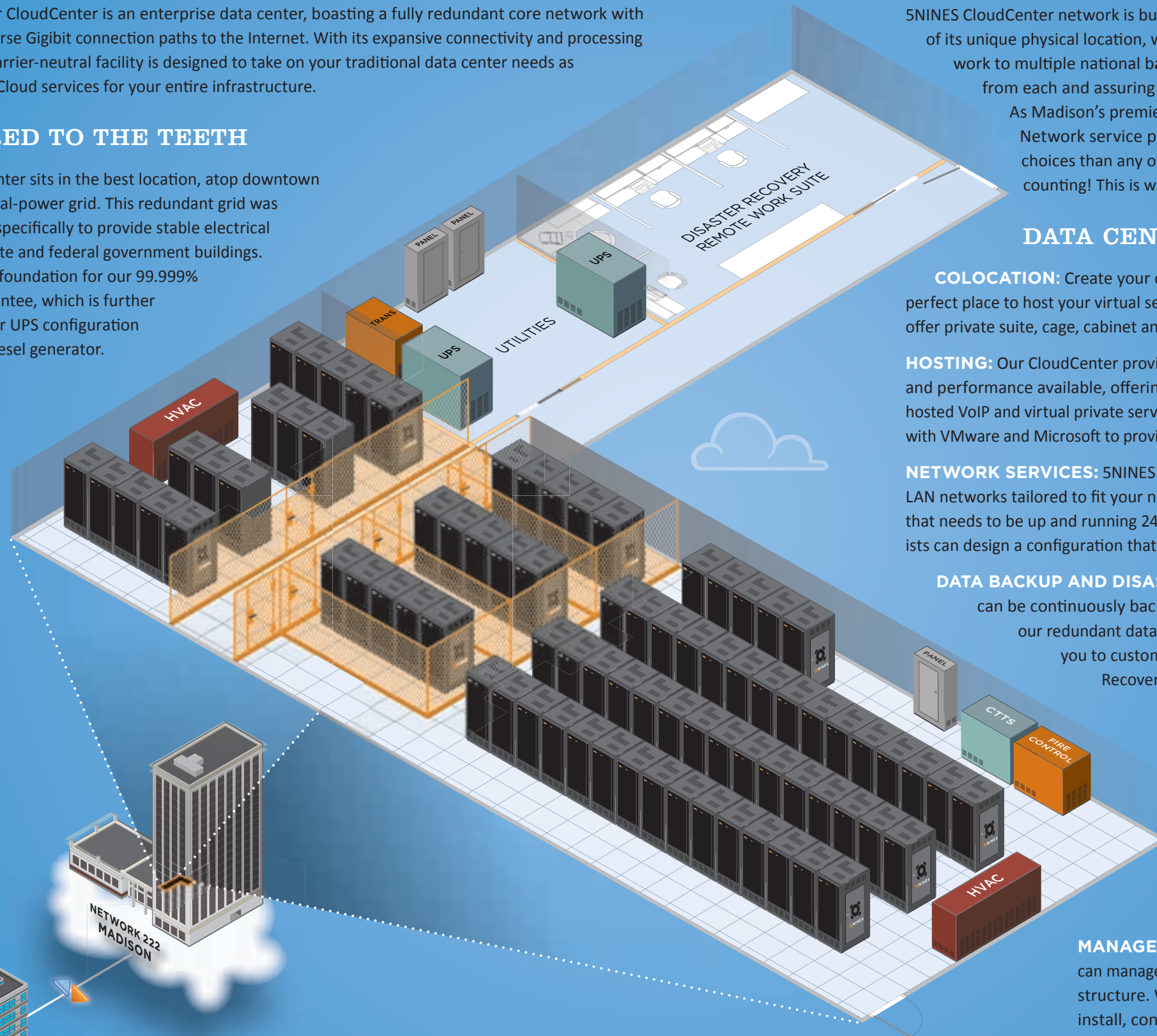
Size	5,850-square-feet
Data Center Area	2,550-square-feet
NOC Area	3,300-square-feet
Type	Purpose built
Floor	Raised tile, 12 inches
Floor Load	250 lbs per square foot
Roof Deck Height	18 feet
Column Spacing	30 feet
Loading Area	Loading zone (grade level)
Parking	On-site parking available
Building Access	24/7 customer access (escorted or unescorted)

DATA CENTER


Services Type	Private suite, cage, cabinet
Access System	Biometric locks, key cards
Surveillance System	High-resolution digital video
Standby Power	350 KVA diesel
Fuel Storage	24 hour+ on-site, 4-hour fuel contract
Power Conditioning	Online UPS, lead-acid storage
Fire Detection	Particle and passive infrared sensing
Fire Suppression	Interlocked pre-action dry pipe
Cooling	Direct-expansion CRAC

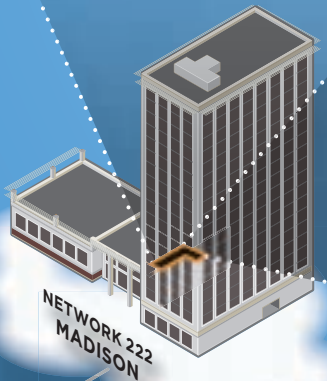
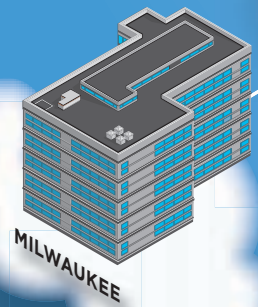
TELECOMMUNICATIONS

Type	Carrier-neutral facility
Entrances	Diverse multi-entrance
On-Site Fiber	Private MAN to local carrier POPs and colocation sites
Available Carriers	AT&T, Charter Business, Badger Internet, TDS, BroadBandONE, Spiralight, CenturyLink, WIN, Global Crossing, MUFN, PAETEC, Restech Services, Windstream, US-Signal, UW Campus, WiscNet



10
YEARS
OF EXCELLENCE

 Your data and systems can be continuously and redundantly backed up to our CloudCenter in Madison and our secondary data center in Milwaukee...safe and sound!



THE FORT KNOX OF DATA SECURITY AND INTEGRITY

Security is the cornerstone of our business and our CloudCenter. That's why we've chosen to meet the standards of the global Cloud Security Alliance (CSA)—the same strict standards adhered to by companies like **Cisco** and **Microsoft**.

We perform an annual CSA audit, conducted by a third-party security firm that reviews over 90 controls that are mapped directly to the following compliance standards: **PCI, HIPAA, ISO/IEC, NIST** and **COBIT**.

5NINES CLOUDCENTER SECURITY FEATURES:

- Tier-3/Tier-4 standards
- Building security staff
- Controlled and escorted access procedures
- Positive ID of authorized customers/agents
- Multilevel security: FOB/key and biometric scanning
- 24x7 video surveillance
- Security is customizable to client specifications and industry requirements



DISCOVER WHAT IT MEANS TO ENJOY TECHNOLOGY



OUR PROMISE

5NINES is your local technology partner. We provide innovative Cloud solutions that are driven by a custom-crafted approach. We enjoy delivering the **highest availability, adaptability** and **accountability** in the industry, and unlike the Amazons and Googles of Cloud computing, we can come to you when you need us.

- Our name is a constant reminder of our commitment to customers—our CloudCenter is designed for and continues to meet our **99.999% uptime guarantee**.
- Call us for support **24•7•365**, and you will speak to a human. Our average response to support tickets is **2-3 minutes**, and 90% of tickets are resolved the same business day.



Call for a free consultation:

608.512.1000

visit: **5NINES.com**

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